



The Municipal Waste Management Association

Fall Summit 2003

Detroit Michigan

Emma Acosta, Director
Department of Solid Waste Management, City of El Paso, Texas

Biographical Profile

Results driven Solid Waste Management expert with more than 28 years experience in Municipal Government and more than nine years experience in Solid Waste Management. Known as an influential and motivational leader with a special talent for building cooperative and productive work environments that foster achievement of organizational goals. Leads a staff of approximately 300 employees including professional, paraprofessional, and labor personnel in providing services to approximately 140,000 residential customers, and approximately 2,000 commercial customers. Manages the City of El Paso's Solid Waste Department which encompasses three landfills, residential and business collection, drop off recycling sites, a household hazardous waste collection program, and other solid waste programs. Responsible for compliance of all environmental laws, marketing and development of services, short and long range planning and forecasting. Implemented program for "effective, efficient, and courteous attitude" program for all employees in order to provide citizens the finest service at the most efficient cost.

Holds a BBA from the University of Texas at El Paso and an MBA from Webster University, Santa Teresa, New Mexico.

Has the highest solid waste management certification level from the Texas Commission of Environmental Quality, holds Hazwoper certification, and various awards and recognitions.